



442 Civic Center Dr, Suite 425  
 Augusta, ME 04330  
 Customer Service Phone: 800-909-7642  
 Emergency Dispatch Phone: 1-800-883-3181  
 Website: SummitNaturalGasMaine.com

## ABOUT SUMMIT NATURAL GAS OF MAINE (SNGME)

We operate nearly 251 miles of distribution and 67 miles of transmission in the SNGME service area.

Natural gas is an important source of energy for America's homes and businesses. SNGME is privileged to provide natural gas to our customers in Maine by transporting natural gas through a network of underground pipelines. SNGME is committed to maintaining the safe operation of our pipelines for your protection and the protection of the environment.

We routinely conduct inspections, use computer monitoring systems, maintain corrosion protection, perform maintenance and testing programs, and provide employee training.

## WHAT DOES SNGME DO IF A LEAK OCCURS?

To prepare for a potential leak, SNGME regularly communicates, plans, and trains with local emergency responders. When alerted to an event or leak, SNGME will immediately send trained personnel to assist emergency responders.

SNGME personnel and emergency responders are trained to protect life, property, and facilities in the case of an emergency.

SNGME personnel will also take steps to minimize leakage and isolate the pipeline emergency.

## MAINTAINING SAFETY AND INTEGRITY OF PIPELINES

SNGME works hard to maintain the integrity and safety of our pipeline systems. We stay in touch with industry and government organizations to monitor potential threats and study new technologies that will help keep our facilities as safe and secure as possible.

Neighbors like you can help us maintain a safe, secure and reliable pipeline system. If you observe any unusual or suspicious activities near our pipeline facilities, or in the unlikely event an emergency occurs, please call us immediately at **1-800-883-3181**.

## PRODUCTS TRANSPORTED IN YOUR AREA

**Product:** Natural Gas

**Leak Type:** Gas

**Vapors:** Lighter than air and will generally rise and dissipate. May gather in a confined space and travel to a source of ignition.

**Health Hazards:** Will be easily ignited by heat, sparks or flames and will form explosive mixtures with air. Vapors may cause dizziness or asphyxiation without warning and may be toxic if inhaled at high concentrations. Contact with gas or liquefied gas may cause burns, severe injury and/or frostbite.

## EMERGENCY CONTACT: 1-800-883-3181

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:		
Natural Gas	1971	115

## MAINE COUNTIES OF OPERATION:

Cumberland	Somerset
Kennebec	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

## FOR EMERGENCY RESPONSE OFFICIALS

The following guidelines are designed to ensure the safety of those in the area if a natural gas pipeline leak is suspected or detected:

### Possible actions to secure the area around the leak

- Evacuating people from homes, businesses, schools and other locations.
- Erecting barricades to prevent access to the emergency site.

### Possible steps to prevent ignition of a pipeline leak

- Re-routing traffic, shutting off electricity and residential gas supply by qualified individuals.
- Preventing ignition sources from entering the emergency site.

## HOW TO GET ADDITIONAL INFORMATION

For general information, details on Pipeline Safety and Integrity, or if you have a non-emergency question, please visit [www.SummitNaturalGasMaine.com](http://www.SummitNaturalGasMaine.com), call us at 1-800-909-7642, or email us at [PublicAwareness@summitutilities.com](mailto:PublicAwareness@summitutilities.com).

